



We are looking for Manager - Research at the Jana Group

At the Jana Group, we are committed to fixing India's cities

Jana Group is one of India's best-known groups of social enterprises working towards the mission of fixing India's cities. Swati Ramanathan and Ramesh Ramanathan co-founded Jana Group in 2001 and it presently works across domains of citizen participation and city governance reforms (through [Janaagraha Centre for Citizenship and Democracy](#)), city planning and design (through [Jana Urban Space Foundation](#)), banking and financial services (through [Jana Small Finance Bank](#)) and affordable housing (through [Janaadhar](#)). Towards our mission, we work through the above four different operating organisations each with its own distinct institutional form.

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The promoter stake in Jana Small Finance Bank and Janaadhar are held in a non-profit company called [Jana Urban Foundation](#) (the Foundation). The co-founders of Jana Group do not earn any salary, dividend or capital appreciation from any of its activities. The Foundation is an urban think tank based in Bangalore with a vision to transform urban India where enhanced quality of life is assured to all urban residents. The Foundation constantly strives to understand the world of aspirational urban households and incubates viable and scalable social business models that are central to inclusive development.

We are now looking for an experienced researcher to join our team as Manager-Research, based in Bengaluru. You will design and project manage large scale qualitative and quantitative research projects in urban India.

Your roles and responsibilities will include **developing academic partnerships for research on development and inclusion in cities**. We have an existing relationship with the Brown University, USA for a research project called Jana-Brown Citizenship Index that seeks to understand among other things the relationship between citizenship and access to infrastructure and services in cities. A series of large-scale field surveys form the basis of this project across cities in India.

You will be the main contact from the Jana Group for this partnership and will be responsible for the implementation of the field surveys and generation of data for this project. You will also identify and lead academic partnerships for further research that complements our work on urban inclusion, with the support of an appropriate team member.

Furthermore, you will manage other field surveys and research projects that push the needle forward on transforming urban India where enhanced quality of life is assured to all urban residents. This will involve initiating and managing relationships with other partners, designing and managing (large scale) research projects, analysing and reporting on research data, budget management as well as formatting and presenting data for meetings with various key stakeholders as well as disseminating work through a range of different channels such as media, journals and conferences.



We are looking for you...

We are looking for you if you possess/are:

- A minimum of 8 years work experience in research, preferably social research including both qualitative and quantitative research.
- Fluent in English (additional fluency in one or both of: Kannada and Hindi preferred).
- A Master's degree in the social sciences (psychology, political science, international relations, sociology, anthropology, economics, history, geography) or public policy. Under certain conditions, a Bachelor's degree will be acceptable, especially if the candidate's undergraduate education covered training in statistics.
- In-depth knowledge in quantitative social science methods (critical skill).
- Knowledge of experimental methods will be highly desirable.
- In-depth knowledge of monitoring and evaluation processes such as randomized control trials (RCTs) (critical skill).
- In-depth experience with social science analysis programs such as: STATA, SPSS, R language, etc. (critical skill).
- Experience undertaking research with human subjects (critical skill).
- Experience with designing and/or implementing survey-based research (including monitoring and evaluation) (critical skill).
- Experience in writing academic literature and policy literature (e.g. for peer-reviewed journals, policy papers, media briefs)
- Excellent project and team management and organizational skills and exceptional attention to detail to methodically plan, implement, and monitor activities of the highest quality in accordance with deadlines.
- Highly self-motivated and able to prioritize and manage multiple tasks/projects efficiently in a fast paced environment.
- The ability to work collaboratively with partners to achieve desired results despite conflicting demands or priorities.
- The ability to prioritize teamwork and communication with colleagues and superiors.

Additional qualities we are looking for are:

- High levels of self-motivation, passion and perseverance required for social change.
- Attention to detail, high personal standards of performance.
- Willingness to extend oneself to accomplish work objectives, simultaneously pursuing excellence.
- Positive attitude, flexibility and openness to adapt to organisational ideas, approaches and a dynamic work environment.
- Ability to learn quickly on the job, including aspects such as community outreach and working with multi-disciplinary teams.
- Excellent communication skills- written and verbal and interpersonal, team skills.



JANA
URBAN FOUNDATION

You will be part of one of the most important development journeys in contemporary India

You will be part of one of the most important development journeys in contemporary India, that of enabling hundreds of millions of aspirational urban households, and hundreds of millions of migrants who will be moving to cities over the next few decades in search of opportunities and livelihoods for themselves and their families.

You will be part of a work environment that is characterised by passion and commitment, strong focus on practice and implementation yet backed by data and evidence, urgency in getting things done but patience to negotiate complex systems change, humility to recognise limitations of individuals and organisations and therefore recognition of alliances, networks and partnerships, is hugely innovative and oriented to big, bold ideas.

If you are looking for us, please write to us at work@janaagraha.org